

# SHEFFIELD

#### SPECTATOR INFORMATION GUIDE

## THE ENGLISH INSTITUTE OF SPORT

#### MATCH SCHEDULE

WHEELCHAIR DOUBLE HEADER FRI 4 NOVEMBER FRANCE v WALES 11:00 SCOTLAND v USA 13:30

WHEELCHAIR DOUBLE HEADER THU 10 NOVEMBER FRANCE v USA 11:00 WALES v SCOTLAND 13:30 WHEELCHAIR DOUBLE HEADER MON 7 NOVEMBER FRANCE v SCOTLAND 17:00 WALES v USA 19:30

WHEELCHAIR DOUBLE HEADER SUN 13 NOVEMBER SEMI FINAL 1 12:00 SEMI FINAL 2 14:30

CAZOO

## PLAN YOUR TRIP

#### **BY TRAIN**

Located 2.6 miles away from the arena, the nearest train station is Sheffield Rail Station. Sheffield Rail Station is served by frequent and direct EMR services from London St Pancras (2h 38m) and Liverpool Lime Street in (1h 48m), as well as many other cities across the country. For further information, please visit`

www.northernrailway.co.uk

#### BY BUS

From Sheffield Interchange, take bus number 208 to Attercliffe Common/ Amberley Street. This service runs every 30 minutes. This bus stop is approximately a four-minute walk to the arena.

#### **BY TRAM**

To reach the arena by tram, take the yellow line from Castle Square tram stop (city centre) to Arena/Olympic Legacy Park.

#### WALKING ROUTE

The Arena/Olympic Legacy Park Tram Stop is approximately a fiveminute walk from the EIS. Please see the map, or use our journey planner, to plan your route.

#### **BY CAR**

The postcode to use for The English Institute of Sport is **S9 5DA.** For directions by car, use the RLWC2021 journey planner.

#### CLICK HERE TO ACCESS THE RLWC2021 JOURNEY PLANNER

#### **CAR PARKING**

Available at Ice Sheffield (located next to the EIS) on a first come first serve basis and is priced at £5 per car.

#### ACCESSIBLE PARKING

Accessible Parking is available on a first come first serve basis and can be prebooked directly by email at **EJS.Accessible.parking@rlwc2021.com** (Blue Badge must also be displayed).

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#### NEED ASSISTANCE?

No problem – just ask a venue steward or one of our friendly Power Squad volunteers who will be wearing their red uniform and will always be happy to help! Tweet us at @RLWC2021Help Email us at: enquiries@rlwc2021.com

## AT THE ARENA



#### TICKET OFFICE

The ticket office will open three hours prior to kick off and will close at half time. Please note for double header matches, the opening time will be three hours prior to the first kick off and closing time will be around half time of the second match.

Ticketholders who have any specific ticketing enquiries prior to match day should contact **RLWC2021@ticketmaster.co.uk** 

For more information, please visit www.RLWC2021.com/tickets



#### SECURITY CHECKS

If asked by venue stewards, RLWC2021 staff or volunteers to take part in any security checks we ask you co-operate and comply. Failure to comply may result in refused entry with no refund.



#### **NO RE-ENTRY**

We are operating a no re-entry policy. Once you have entered the venue, you cannot exit and re-enter.



#### **PAYMENT METHODS**

RLWC2021 prefer cashless for all payment methods. RLWC2021 recommend, where possible, contactless payment is used.



#### ACCESSIBILITY GUIDE

This guide is available in a linear format that is readable through our online accessibility tool, **ReciteMe**. This guide is available to download online at **www.rlwc2021.com/access** 



#### **COVID SAFETY**

RLWC2021 will continue to follow government guidance relating to COVID-19. For the latest information and guidelines, please visit: www.gov.uk/coronavirus

### DOWNLOAD

THE OFFICIAL APP OF THE RUGBY LEAGUE WORLD CUP 2021





WE WANT EVERYONE TO ENJOY THE GAME! RESPECT THE PLAYERS, REFEREES AND EACH OTHER. Thank you for helping us make the Rugby League World Cup 2021 the biggest, best and most inclusive tournament ever!

## **RESTRICTED ITEMS**

We'd hate to have to turn you away! Make sure you don't bring these items with you.



Smoking is not permitted inside the venue, including e-cigarettes.

Please note that there may be loud noises, flashing lights and fireworks during or before RLWC2021 fixtures. The RLWC2021 Venue Regulations do not prevail over each venue's own regulations, which may differ in content and will be made available on

www.RLWC2021.com/tickets

## TOP TIPS

#### **ARRIVE IN PLENTY OF TIME**

Doors open **90 minutes** before kick off. Leave yourself plenty of time to get to the venue and locate your entry point. Then enjoy the hospitality of our host and any pre-match entertainment on offer along with soaking up the atmosphere ahead of the match!

#### COME PREPARED

Familiarise yourself with the information in this guide before leaving your home. Why not check out the venue website at

www.sheffieldcitytrust.org/ venues/eis-sheffield

#### DRESS THE PART

Kit your squad out in items from our range of RLWC2021 merchandise, available to buy now at

SCO

RLWC

#### rlwc2021.com/shop

#### **STAY INFORMED**

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#RLWC2021

THIS IS REAL IMPACT

# **YOUR JOURNEY** THE ENGLISH INSTITUTE OF SPORT, SHEFFIELD







